
	OPERATIONAL EXCELLENCE POLICY					
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DOSAS OPERATIONAL EXCELLENCE POLICY

DOSAS company is committed to being an excellent chemical supplier focused on providing quality products to customers. We provide a safe and secure environment for our employees, contractors, visitors and the surrounding communities. We achieve results by executing our business processes to meet our objectives relating to the environment, health and safety, production, quality, delivery, efficiency, and cost-effectiveness.

Guiding Principles

Values

We care for the integrity and the quality of our products.

Customer Success

Our products help our customers to achieve their business objectives. We maintain open, two-way communications with customers to help ensure that our products meet our customer's expectations and to receive input and feedback on our performance.

Process Management

We routinely set goals with measurable objectives and all levels of management regularly review progress. We effectively document, control and manage our processes to comply with customer, regulatory, legal, and internal requirements and to achieve desired results.

Continuous Improvement

We continually identify and evaluate opportunities to make improvements in our performance. We are proactive in identifying potential non-conformances and preventing their occurrence.

Environmental, Health & Safety Responsibility

It is our responsibility to meet the HSE needs of our employees, customers, and regulatory agencies. We do this by controlling our operations and maintaining an open dialogue with our stakeholders. We strive to provide a safe work environment, maintain the quality of our products, and prevent environmental damage.

Supplier Partnerships

Our success is dependent on the performance of our suppliers. Developing and strengthening supplier partnerships enables us to better execute our business strategy.



Francois Massonnaud
Chief Executive Officer

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